

CONGRATULATIONS



St. Clair County CMHA Outstanding Employee, September 2022

Congratulations to: Laura Sylvia

Through her actions and work, Laura routinely demonstrates that her priority is service to the individuals receiving CMH services and supports. She is listening and watching so she can fine-tune her work approach to best serve those on her caseload. In situations that many may find unsettling and difficult, Laura regularly responds quickly and efficiently.

One recent example of Laura going above and beyond to ensure an individual received the care needed was when we stopped hearing from this individual. Laura saw the need and promptly went to the individual's home to assess the situation. She quickly recognized the difficult time this individual was experiencing after seeing previously mastered or easy tasks had become a struggle. She helped the individual schedule an appointment with their prescriber, provided assistance with transportation, and accompanied this individual to medical and mental health appointments. She even worked to link this individual with nursing services to assist with medication management. Throughout this time, Laura was quick to communicate with her supervisor, the case manager, and her team on what was happening. Because of her help and support, the individual is doing much better. Laura's keen eye was able to provide assistance and support in a time of need that others were unable to recognize.

Laura's outstanding work and attention to detail, along with her empathy and compassion guide her work to improve the lives of the individuals we serve.

For her commitment to the individuals we serve, her effective communication, and the dignity and respect she treats all with, Laura has been named SCCCMH's September Employee of the Month.

Wonderful Job!

CONGRATULATIONS



Front Row: Jennifer Maladecki, Thelma West, Becky Moore, Hope Albers, Haylee McKenzie

Back Row: Christy Cesaro, Kathy Schneider, Rosetta Lee, Camilla Smith, Ashley Chattick, Christine Nelson

Not Pictured: Alana Gottler, Brittany Brothers, Darcy Evans, Heather Grybowski, Hope Lee, Kathleen Melick, Leana Jurn, Madalyn McDonald, Melissa Jones, Myra Obarzanek, Stacey Scott, Tim Weaver

St. Clair County CMHA Outstanding Team, September 2022

Congratulations to: Central Intake Staff

There's a saying that goes, "there is no 'I' in team" and the Central Intake Unit at SCCCMH exemplifies this statement! Since becoming a CCBHC, the Central Intake Unit has become busier, has moved faster, have become more adaptable, and has had more things to pay attention to. Daily plans change quickly and unexpectedly.

This team of new and seasoned staff have met this challenge with flexibility, understanding, and a "can do" attitude. The staff is highly considerate of their teammates and to the individuals we serve. The clinicians on this team are excellent at problem solving to ensure there is no interruption to service delivery by taking on intakes at a moment's notice if warranted by clinical necessity, staff being off, or other circumstances. Our FIPA techs are invaluable to the functioning of our team with their close attention to detail to insurance billing, on top of all their other duties. And of course, the entire team would be no where without the magic of Kathy Schneider and her backups for all the specific rules and considerations when it comes to scheduling.

Although the Central Intake Unit looks much different from years past, this team is rocking it out with a strong sense of teamwork and positivity.

For their commitment to teamwork and providing service excellence, the Central Intake Unit has been named SCCCMH's September Team of the Month.

Super Job Team!