

# CONGRATULATIONS



## **St. Clair County CMHA** Outstanding Employee, December 2022

### **Congratulations to:** Brian Fanion

Staying calm during times of uncertainty or stressful events can make all the difference in taking the appropriate actions. Brian Fanion recently demonstrated his ability to stay calm and think clear to help an individual he works with get the care needed.

During a routine delivery and home visit, Brian found an individual unconscious in their residence. Brian took quick action by calling for EMS. Following the individual's transportation to the hospital, Brian went above and beyond to ensure the individual was getting the care needed, following their status closely after admission. Brian's calm demeanor while taking swift action, likely saved the individual's life that day. The individual was able to return home after receiving care at the hospital for several days, all while Brian was ensuring the individual was safe and improving. For demonstrating behavior that went above and beyond what was required or expected to ensure an individual was treated with dignity and respect while getting the necessary care, Brian is SCCCMH's December Employee of the Month.

Awesome Job!

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Left to right: Kathern Fahley and Mary Beth Mini

## **St. Clair County CMHA** Outstanding Team, December 2022

### **Congratulations to:** Kathern Fahley & Mary Beth Mini

Demonstrating teamwork, communication, and a willingness to jump in when needed are just a few reasons why Mary Beth Mini and Cadi Fahley are the December team of the month.

While the Capac site was preparing to undergo a facelift, Mary Beth and Cadi packed and unpacked the office, while attending to their assigned duties. This additional effort helped ensure the area was prepped for work and others working with them experienced minimal disruptions. They routinely consider the best interests of the West office and work together to ensure the team there experiences a sense of belonging and community. To accomplish this they've taken on decorating the office for Christmas to organizing team building events.

The rest of the team at the Capac location feels supported and has total confidence in their abilities. A provider recently commented that, "the team at Capac sets the standard of what excellent communication looks like, I honestly can't think of anything I would change and the entire team makes my job much easier on days I am with you. I am never guessing if patients have arrived or not, I sincerely appreciate how fast patients are greeted and roomed to keep everything on track and prevent us from falling behind." The individuals at Capac are treated like family and Cadi and Mary Beth greet them with friendly smiles and prompt follow up to ensure they are on schedule before leaving appointments.

Both Mary Beth and Cadi live in the community in which they work; their commitment to service excellence to the individuals at Capac speaks volumes to their character. This community is blessed to have them.

For their commitment to teamwork and desire to achieve a common goal, which works to strengthen communication and cooperation among staff, and providing service excellence to individuals served, Mary Beth and Cadi are the December team of the month.

Wonderful Job Team!