

St. Clair County Community Mental Health

Program Performance Indicator Table Summary

CMH Direct Run, Contract Provider & AFC/CFC Results
FY 2023

December 2023

#	Program Name	State PI M-1 or MDHHS 4a Standard 95%	State PI M-3 or MDHHS 3 Standard TBD	State PI M-5 or MDHHS 10 Standard 15% or Less	Lower Hospital Admission M-4 Standard 5%	Annual/Final Program Specific PI's	Timely with DATA and/or POC
1	Assertive Communnity Treatment (ACT) 74156	Adult 100% (15)	100% (1)	73% (11 of 15)	N/A	New FY24 - Fidelity Review	Yes
2	Capac Children's 74936 & Adults 74110	Child 100% (3) Adult 100% (8)	Child 51% (43 of 85) Adult 65% (88 of 136)	Child 0% (3) Adult 10% (1 of 10)	Child N/A Adult 1% (13 of 993)		Yes
3	Case Managment Services 74145	83% (5 of 6)	84% (37 of 44)	0% (5)	N/A		Yes
4	Central Intake Unit 74134,74173-74174 Port Huron, Capac & Marine City	99% (116 of 117) 100% (22) 100 (16)	N/A	N/A	N/A		Yes
5	Community Integration Services 74165 (CIS)	N/A	N/A	N/A	N/A		Yes
6	Dialectical Behavior Treatment 74106 (DBT)	100% (1)	N/A	1% (2 of 208)	1% (2 of 208)	New FY24- Fidelity Review	Yes
7	Individual Placement Services 74113 (IPS) SMI	N/A	N/A	N/A	N/A	New FY24- Fidelity Review	Yes
8	Interated Dual Disorder Treatment 74967 (IDDT) Co-Occuring	90% (9 of 10)	100% (7)	27% (3 of 11)	11% (19 of 167)	New FY24 - Fidelity Review	Yes
9	Nex Step 74985	100% (15)	83% (5 of 6)	24% (4 of 7)			Yes
10	Marine City Adult 74104 & Children's 74932	Child 100% (4) Adult 100% (12)	Child 56% (78 of 139) Adult 64% (131 of 206)	Child 0% (1) Adult 18% (3 of 17)	Child 1% (4 of 682) Adult 2% (30 of 1481)		Yes
11	Mental Health Court 74981	N/A	N/A	N/A	N/A		Yes
12	Mobile Crisis Unit 74160	N/A	N/A	67% (10 of 15)	N/A		Yes
13	OBRA 74130, 74132	N/A	N/A	N/A	N/A		Yes
14	Outpatient 74146	92% (69 of 75)	69% (707 of 1025)	3% (147 of 5532)	3% (147 of 5532)		Yes
15	Residential Supports I 74118	100%(4)	80% (4 of 5)	14% (1 of 7)	N/A		Yes
16	Residential Supports II 74119	100% (3)	100% (1)	0% (1)	N/A		Yes
17	Veterans 74162	N/A	N/A	N/A	N/A		Yes
18	Children's Home Based 74106	100% (6)	80% (37 of 46)	0% (6)	N/A		Yes
19	Children's 74152	95% (19 of 20)	N/A	14% (3 of 22)	1% (25 of 1698)		Yes
20	Children's DD 74120	100% (4)	83% (96 of 115)	17% (1 of 6)	N/A		Yes
21	Children's Wraparound 74101	N/A	N/A	N/A	n/A		Yes

#	Type of Program/ Service Provided	Contracted Agency	Annual Average Training (RR)	Annual Average Training (Initial)	Annual Average Training (Annual)	Annual Average Corporate Compliance Complaint	Annual/Final Customer/Guardian Satisfaction Survey	Timely with DATA and/or POC
1	ABA Provider	Attendand Care Fort Gratiot 74429 & Chesterfield 74481	100% (45)	100% (45)	91% (12)	100%	New FY 2024	Yes
2	ABA Provider	Autism Systems LLC 74681	93% (43)	98% (44)	99% (12)	100%	New FY 2024	Yes
3	ABA Provider	Mercy Plus 74706	100% (13)	100% (10)	99% (10)	100%	New FY 2024	Yes
4	ABA Provider	Peak Autism Center 74577	43% (14)	68% (10)	N/A	100%	New FY 2024	Yes
5	ABA Provider	Piece by Piece 74659	100% (2)	100% (1)	100% (2)	100%	New FY 2024	Yes
6	Group/Specialized AFC Homes	Beacon Specialized Living - Anchor Point North 74519, Eau Claire 74968, Ossineke 74465, Saginaw 74483, Southfield 74902, The Lodge 74945 & Ypsilanti 74266	74% (62)	95% (62)	92% (12)	100%	Customer Survey Guardian Survey	Yes
7	Group/Specialized AFC Homes	Blue Water Developmental Housing Res. Hayes 74305, Maple 74300, Oakleaf 74308, Semi Independent (Colorado) 74307, Springborn 74302, Stoneybrook 74303 & Thornhill 74309	88% (25)	95% (22)	92% (12)	100%	Customer Survey Guardian Survey	Yes
8	Group/Specialized AFC Homes	Flatrock Manor Goodrich 74509 & Fenton 74556	100% (91)	100% (86)	100% (12)	100%	Customer Survey Guardian Survey	Yes
9	Group/Specialized AFC Homes	Hope Network River Valley 1 74331, Westlake Cottage VIII 74316 & The Ridge 74685	70% (23)	84% (25)	95% (10)	100%	New FY 2024	Yes
10	Group/Specialized AFC Homes	IMACT Residential Belle River 74325, Charmwood 74324, Michigan 74330, Simpson 74321, Vine 74332, Wells 74438 & Personal Care Community Living Supports 74547, Specialized Adult Foster Care Riverbend I 74552 & II 74547	100% (21)	100% (20)	98% (12)	100%	Customer Survey Guardian Survey	Yes
11	Group/Specialized AFC Homes	Innovative Housing Abbottsford 74350, Hancodk 74437, Hopps 74471, Liberty 74933, Lincoln 74344, Mayfield 74352, Oak 74342, Ponderosa 74353, Progression 74442, Ravenswood 74354, Roehl 74340, Scott 74355 & Stone Creek 74349	96% (57)	99% (56)	100% (12)	100%	Customer Survey Guardian Survey	Yes
12	Group/Specialized AFC Homes	Moriah Inc. 74574 Eisenhower Center North Hall Adult	85% (34)	88% (27)	61% (9)	100%	New FY 2024	Yes
13	Group/Specialized AFC Homes	ResCare Premier 74xxx Reamer Meadows & Lawndale	100% (10)	98% (4)	96% (5)	100%	New FY 2024	Yes
14	Non-Primary Caseholder Cas (CLS/Supported Housing/HOYO)	All Ways Care 74185	94% (8)	100% (8)	100% (12)	100%	Customer Survey	Yes
15	Non-Primary Caseholder Cas (CLS/Supported Housing/HOYO)	Blue Water Developmental Housing (BWDH) Children's Waiver 74267	N/A	N/A	N/A	100%	Customer Survey	Yes
16	Non-Primary Caseholder Cas (CLS/Supported Housing/HOYO)	Blue Water Developmental Housing (BWDH) CSS 74277 & CLS	100% (6)	100% (5)	100% (12)	100%	Customer Survey	Yes
17	Non-Primary Caseholder Cas (CLS/Supported Housing/HOYO)	Blue Water Developmental Housing Supported Living Arrangement (SLA) 74188	100% (8)	100% (7)	98% (12)	100%	Customer Survey	Yes
18	Non-Primary Caseholder Cas (CLS/Supported Housing/HOYO)	IMPACT Enhanced Community Services (ECSS) & Community Living Supprts (CLS) 74327	N/A	N/A	100% (2)	100%	Customer Survey	Yes
19	Non-Primary Caseholder Cas (CLS/Supported Housing/HOYO)	IMPACT Supported Living Arrangement (SLA) 74199	100% (2)	100% (3)	100% (12)	100%	Customer Survey Guardian Survey	Yes
20	Non-Primary Caseholder Cas (CLS/Supported Housing/HOYO)	Innovative Housing Enhanced Community Support Services (ECSS) 74348	N/A	N/A	100% (7)	100%	Customer Survey	Yes

	Type of Program/ Service Provided	Contracted Agency	Annual Average Training (RR)	Annual Average Training (Initial)	Annual Average Training (Annual)	Annual Average Corporate Compliance Complaint	Annual/Final Customer/Guardian Satisfaction Survey	Timely with DATA and/or POC
21	Non--Primary CH CA's (CE-GWI,LS)	Community Enterprises of SCC Port Huron 201, MOVE 581, Mirco 787, Job Coaching 306	96% (23)	100% (16)	100% (10)	100%	Customer Survey	Yes
22	Non--Primary CH CA's (CE-GWI,LS)	Community Enterprises of SCC Community Supports 74662	N/A	N/A	N/A	N/A	Customer Survey	Yes
23	Non--Primary CH CA's (CE-GWI,LS)	Community Enterprises of SCC Supported Employment I/DD 74205	N/A	N/A	100% (2)	100%	Customer Survey	Yes
24	Non--Primary CH CA's (CE-GWI,LS)	Community Enterprises of SCC ECL - River District 74203	N/A	N/A	100% (5)	100%	Customer Survey	Yes
25	Non--Primary CH CA's (CE-GWI,LS)	Goodwill Industries Work Opportunity 74245	100% (2)	100% (3)	100% (4)	100%	Customer Survey	Yes
26	Non--Primary CH CA's (CE-GWI,LS)	Life Skills Center, Inc. Memory Care 74328	0% (1)	N/A	97% (6)	100%	Customer Survey	Yes
27	Non--Primary CH CA's (CE-GWI,LS)	Life Skills Center, Inc. Port Huron 74601, Capac 74602 & Marine City 74603, MOVE 74283 & Community Living Supports 74189	100% (16)	100% (15)	100% (10)	100%	Customer Survey	Yes
28	Primary Caseholder CAS (PCC,RCCC, NorServ)	New Oakland 74414	100% (7)	100% (7)	100% (7)	100%	Customer Survey	Yes
29	Primary Caseholder CAS (PCC,RCCC, NorServ)	Norserv School Success 742344	N/A	100% (1)	100% (2)	100%	Customer Survey	Yes
30	Primary Caseholder CAS (PCC,RCCC, NorServ)	Professional Counselling Center Home Based 74223/74232	83% (3)	100% (3)	98% (11)	100%	Customer Survey	Yes
31	Primary Caseholder CAS (PCC,RCCC, NorServ)	Professional Counselling Center Outpatient 74228	50% (2)	91% (2)	94% (9)	100%	Customer Survey	Yes
32	Primary Caseholder CAS (PCC,RCCC, NorServ)	Touchstone 74295 Blue Water Clubhouse	N/A	N/A	97% (6)	100%	Customer Survey	Yes
33	N/A	Blue Water Developmental Housing ECL & Living a Live in the Community 74275	N/A	N/A	N/A	N/A	Customer Survey	Yes
34	Blue Water Area Transportation	Blue Water Area Transportation	100% (17)	100% (12)	81% (12)	N/A	N/A	Yes
35	N/A	Community Enterprises of SCC Enriching Community Life ECL/Skill Bulding 74171 & 74201	N/A	N/A	N/A	100%	Customer Survey	Yes
36	Port of Hope (Project Stay)	Port of Hopes (Project Stay) 74906	N/A	N/A	100% (6)	100%	Customer Survey	Yes
37	N/A	ProtoCall 74xxx	N/A	N/A	N/A	N/A	N/A	Yes
38	AFC Homes	Berg AFC Home	N/A	N/A	18% (2)	TBD	N/A	N/A
39	AFC Homes	Joslyn AFC Home	N/A	N/A	55% (1)	TBD	N/A	N/A
40	AFC Homes	Leach AFC Home	N/A	N/A	36% (1)	TBD	N/A	N/A
			Average 87%	Average 97%	Average 91%	100%		