

# St. Clair CMH Contract Monitoring Aggregate Report FY2023

VI.D.1.

- Non-Primary Case Holders were reviewed via On-Site Visits - per policy, full Contract Monitoring Compliance Reviews are conducted every other year.
- \*Primary Case Holders were reviewed via Desk Audit.

**Sub-Delegated Functions Reviewed:** Per contract requirement, annual review of Sub-Delegated Functions was conducted as follows:

- Non-Primary Case Holders - Quality Improvement, Information Systems & Data Management, Fiscal Management, Corporate Compliance, Staff Training & Qualifications, Enrollee/Recipient Rights, Credentialing & Privileging and Utilization Management.
- \*Primary Case Holders – Staff Training & Qualifications, Enrollee/Recipient Rights, Credentialing and Privileging, & Utilization Management

	All-Ways Care	Attendant Care Autism Services	Autism Systems	Blue Water Developmental Housing	Community Enterprises	Goodwill Industries	IMPACT	Innovative	Life Skills	Mercy Plus Health Services - Autism	*New Oakland Family Centers	*NorServ Group-SSP	Peak Autism Center	*Professional Counseling Cntr	Port of Hopes & Project Stay	Touchstone (BW Clubhouse)	AVERAGE SCORE
<b>I. Quality Improvement</b>	100%	87.5%	87.5%	100%	100%	100%	87.5%	87.5%	100%	83%	-	-	100%	-	87.5%	83%	<b>93%</b>
<b>II. Information Systems &amp; Data Management</b>	100%	100%	100%	89%	100%	100%	94.4%	94%	100%	100%	-	-	100%	-	100%	100%	<b>98%</b>
<b>III. Financial Management</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	100%	-	100%	100%	<b>100%</b>
<b>IV. Corporate Compliance</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	100%	-	100%	100%	<b>100%</b>
<b>V. Staff Training &amp; Qualifications</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	90%	100%	N/A – New Provider – No FY22 Data	70%	100%	90%	<b>97%</b>
<b>VI. Enrollee / Recipient Rights</b>	100%	95%	100%	95%	100%	100%	100%	95%	100%	100%	100%	100%	100%	100%	100%	100%	<b>99%</b>
<b>VII. Credentialing &amp; Privileging</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	88%	100%	90%	N/A	100%	<b>98.5%</b>
<b>VIII. Utilization Management</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	83%	83%	N/A	83%	N/A	N/A	<b>83%</b>
<b>IX. Physical Building</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	100%	-	100%	100%	<b>100%</b>

<b>TOTALS</b>	100%	97.8%	98%	98%	100%	100%	97.7%	97%	100%	97.8%	93%	92.8%	100%	85.6%	98%	98%	<b>97%</b>
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