

FY 24 St. Clair County Community Mental Health
STRATEGIC PLAN
Executive Summary

Mission

Providing opportunities for health, wellness, and connection.

Vision

St. Clair County Community Mental Health will remain the leader in integrated behavioral healthcare.

Values

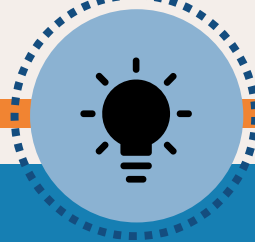
C ompassion
A ccessibility
R elationship
E mpowerment
S ervice Excellence

Organizational Efficiency



- Streamline processes to save time and resources
- Streamline intake/access processes to save time and resources
- Establish department-specific goals that support the agency's goals
- Continue to review more efficient and effective ways to use technology

Education



- Support the goals of the SCC Community Health Improvement Plan to improve the behavioral health of county residents
- Collaborate with primary care physicians and health systems in SCC to improve health outcomes
- Strengthen collaborative opportunities with community partners
- Foster relationships with legislators to support our mission
- Expand community engagement with the public and key stakeholders

Workforce



- Develop effective staff retention plans
- Develop effective staff recruitment plans
- Develop a robust staff communications plan that addresses pertinent agency information
- Create a succession plan process that identifies leadership potential at all levels in the organization
- Develop a comprehensive professional development plan for all staff of the agency

Program Excellence



- Maintain a focus on program excellence
- Expand community-based crisis services
- Develop and implement a comprehensive plan for a psychiatric urgent care
- Conduct a feasibility study for a crisis stabilization unit
- Explore options for a children's crisis residential group home.