

# St. Clair CMH Contract Monitoring Aggregate Report FY2021

- \*Non-Primary Case Holders were reviewed via On-Site Visits - per policy, full Contract Monitoring Compliance Reviews are conducted every other year.
- Primary Case Holders were reviewed via Desk Audit.

**Sub-Delegated Functions Reviewed:** Per contract requirement, annual review of Sub-Delegated Functions was conducted as follows:

- \*Non-Primary Case Holders - Quality Improvement, Information Systems & Data Management, Fiscal Management, Corporate Compliance, Staff Training & Qualifications, Enrollee/Recipient Rights, Credentialing & Privileging and Utilization Management.
- Primary Case Holders – Staff Training & Qualifications, Enrollee/Recipient Rights, Credentialing and Privileging, & Utilization Management

	ABA Pathways	All-Ways Care	Attendant Care Autism Services	Autism Systems	Blue Water Developmental Housing	Community Enterprises	Goodwill Industries	IMPACT	Innovative	Life Skills	Mercy Plus Health Services - Autism	*New Oakland Family Centers	*NorServ Group	*Professional Counseling Cntr	Port of Hopes & Project Stay	Touchstone (BW Clubhouse)	AVERAGE SCORE
I. Quality Improvement	100%	100%	100%	100%	100%	83%	100%	100%	100%	83%	100%	-	-	-	75%	100%	96%
II. Information Systems & Data Management	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	-	75%	100%	98%
III. Financial Management	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	-	100%	100%	100%
IV. Corporate Compliance	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	-	100%	100%	100%
V. Staff Training & Qualifications	-	100%	100%	100%	100%	100%	100%	-	100%	100%	88%	100%	2%	75%	100%	-	90%
VI. Enrollee / Recipient Rights	100%	96%	94%	96%	100%	100%	100%	100%	100%	100%	94%	100%	90%	100%	90%	100%	98%
VII. Credentialing & Privileging	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%
VIII. Utilization Management	100%	100%	100%	100%	100%	-	100%	100%	100%	-	100%	100%	50%	100%	-	100%	96%
IX. Physical Building	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	-	100%	100%	100%

TOTALS	100%	99%	99%	99%	100%	98%	100%	100%	100%	98%	98%	100%	60%	94%	91%	100%	98%
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