

St. Clair County Community Mental Health
Annual Program Performance Indicators Summary
CMH Direct Run, Contract Provider & AFC/CFC Results
FY 2019

March 2020

FY 2019 Summary Direct Run Program Performance Indicators

Program	Total # of Indicators	Indicators Met 1st Quarter	Indicators Met 2nd Quarter	Indicators Met 3rd Quarter	Indicators Met 4th Quarter	Overall %	Late Documents	Plan of Correction Needed	Plan of Correction Received
Direct Operated - Adults									
Assertive Community Tx Team (156)	7	7	6	6	6	89%	~	3	3
Capac (West) (110)	7	7	6	5	7	89%	~	3	3
Case Mgmt / Supports Coor (145)	6	6	5	6	6	96%	~	1	1
Central Intake Unit (134, 173-175)	6	6	6	6	6	100%	~	0	0
Community Integration Services (165)	9	9	9	9	9	100%	~	0	0
DBT (108)	7	6	4	6	7	82%	~	5	5
Galley (191)	5	~	4	4	4	80%	~	3	3
Intervention Center (116) *Program Ended	5	3	4	4	~	73%	~	4	4
IPS Program (113)	5	5	4	5	5	95%	~	1	1
Marine City (104)	7	6	6	7	7	93%	~	2	2
Mental Health Court (981)	5	3	4	4	4	75%	~	5	5
Mobile Crisis Unit (160)	4	4	3	3	3	81%	~	3	3
OBRA (130,132)	4	4	4	4	4	100%	~	0	0
Outpatient Services (146)	7	5	6	6	6	82%	~	5	5
Residential Supports I (118)	8	8	8	7	8	97%	~	1	1
Residential Supports II (119)	8	8	8	8	8	100%	~	0	0
TOTAL	100					91%		36	36
Direct Operated - Children's									
Ch. DNTW (107)	6	6	6	6	6	100%	~	0	0
Ch. Services DD (120)	6	6	5	6	6	96%	~	1	1
Ch. Home Based (106)	9	6	6	8	7	75%	~	9	9
Ch. Infant Mental Health (121)	5	5	5	5	5	100%	~	0	0
Ch. Services (152)	8	7	6	7	5	78%	~	7	7
Ch. Waiver (139)	3	3	3	3	3	100%	~	0	0
Ch. Wraparound (101)	7	6	6	6	7	89%	~	3	3
TOTAL	44					89%		20	20

FY 2019 Summary Contract Provider
Program Performance Indicators

Program	Total # of Indicators	Indicators Met 1st Quarter	Indicators Met 2nd Quarter	Indicators Met 3rd Quarter	Indicators Met 4th Quarter	Overall %	Late Documents	Plan of Correction Needed	Plan of Correction Received
ABA Pathways, LLC (960)	5	~	5	4	5	93%	~	1	1
All-Ways Care (185)	6	6	5	5	5	88%	~	3	3
Autism Systems LLC (681)	5	4	2	4	3	65%	~	7	7
Beacon Specialized Living	5	~	4	5	4	87%	~	2	2
BHR (256)	4	4	4	4	4	100%	~	0	0
Blue Water Area Transportation	3	1	2	2	1	67%	~	6	6
BWDH Children's Waiver (267)	7	7	7	7	7	100%	~	0	0
BWDH ECL (275)	5	5	5	5	5	100%	~	0	0
BWDH CSS/CLS (277)	6	5	4	6	6	88%	~	3	3
BWDH Residential (300,302,303,305,307-309)	5	5	3	3	4	75%	~	5	5
BWDH SED Waiver (263)	7	7	7	7	7	100%	~	0	0
Community Enterprises CS (662)	6	6	6	6	6	100%	~	0	0
Community Enterprises PH (201), MOVE (581), Supp. Emp. (205), Micro (787) & Job Coaching (306)	7	7	7	7	6	96%	~	1	1
Community Enterprises RD (203)	9	8	9	9	9	97%	~	1	1
Community Enterprises ECL (171)	5	5	5	5	5	100%	~	0	0
Goodwill Industries (245)	7	5	6	7	7	89%	~	3	3
Hope Network BHS (157, 688) <small>new</small>	4	~	~	~	4	100%	~	0	0
IMPACT Residential (321,324,325,330,332,438)	5	5	5	5	4	95%	~	1	1
IMPACT ECSS (327)	6	6	5	6	6	96%	~	1	1
IMPACT River Bend II (547)	5	4	4	5	5	90%	~	2	2
Innovative ECSS (348)	6	6	5	5	5	88%	~	3	3
Innovative Residential (340,342,344,349,350,352-355,437,442 & 471)	5	4	3	5	5	85%	~	3	3
Life Skills (601-603)	7	7	7	7	7	100%	~	0	0
Norserv (236)	12	11	11	11	12	94%	~	3	3
Norserv School Success (233)	8	4	6	8	7	78%	~	7	7
PCC Counseling (228)	12	11	12	10	11	92%	~	4	4
PCC Home Based (223 & 232)	12	9	12	10	11	88%	~	6	6
Port of Hopes (906) & Project Stay	7	7	6	7	7	96%	~	1	1
Touchstone (295) (BW Clubhouse)	8	7	7	6	7	84%	~	5	5
VNA (250)	5	4	5	5	5	95%	~	1	1
TOTALS	194					91%		69	69

FY 2019 Program Performance Indicators
AFC/CFC Staff Training Summary

Program	<i>Number of staff who completed "REQUIREMENTS" (prior to hire) & RR Initial (withing 30 days) of hire date. (PI Standard 100%)</i>	<i>Number of staff who completed initial trainings within required 90 days. (PI Standard 100%)</i>	<i>Number of staff who completed annual trainings. (PI Standard 100%)</i>	<i>Corporate Compliance Complaints</i>	<i>Plan of Correction Needed</i>	<i>Plan of Correction Received</i>
Berg AFC 416	~	~	78% (2)	None	1	1
Jokie AFC 473	~	~	97% (3)	None	1	0
Joslyn AFC 444	~	~	100% (3)	None	0	0
Leach CFC 490	~	~	100% (1)	None	0	0
McIntyre AFC 505	~	~	94% (3)	None	1	1
Noble I AFC 520	~	~	91% (2)	None	1	1
Noble II AFC 526	~	~	95% (2)	None	1	1
TOTAL	~	~	94%	None	5	4