

CONGRATULATIONS



St. Clair County CMHA
 Outstanding Employee, January 2020

Congratulations to:
Melanie Mailloux

A positive work environment is essential to creating a setting where we can provide the very best services possible. However, preaching positivity is easy; putting it into practice and being genuine about it is more difficult. Melanie Mailloux does not just preach positivity – she lives it. Her genuineness, powerful optimism, upbeat attitude and boundless energy is infectious and helps create a fun, effective, and welcoming work environment for everyone around her. An example is Melanie leading “High Fives Fridays” at the Capac office, when she literally plays an upbeat motivating song, dances and inclusively starts the day with giving each person in the office a high five. This sets the tone for the team and celebrates a week of accomplishments – both personal and professional, individual and as a team.

Melanie is also a great ambassador for CMH through her participation in numerous community activities and organizations throughout Western St. Clair County. She brings the same infectious spirit to her volunteer work in the area’s schools, churches, and local clubs. One recent example was her assisting local school clubs in providing meals to individuals receiving CMH services during the holidays and teaching and promoting recycling to young people, while also encouraging our staff to participate. Melanie pitches in whenever or wherever needed for the betterment of her community.

Finally, Melanie is a consummate professional whose empathy and understanding creates trusting relationships with the individuals we serve. For her positive influence on her community, on her co-workers, and on the individuals we serve, Melanie Mailloux has been named SCCCMH’s January Employee of the Month.

Awesome Job!

CONGRATULATIONS



Front left to right: Natalie Richard and Kellie Dunlap

St. Clair County CMHA Outstanding Team, January 2020

Congratulations to: Kellie Dunlap & Natalie Richard

Recently, doctors diagnosed an individual receiving CMH services with multiple pulmonary embolisms and Deep Vein Thrombosis. Pulmonary embolisms are blood clots that occurs in the lungs, deep vein thrombosis is a blood clot that forms in a vein deep in the body; left untreated both can be fatal. The individual's public guardian contacted the ACT team that against medical advice the individual had left the treating hospital's Intensive Care Unit.

Kellie and Natalie immediately dropped what they were doing and went to the individual's home in an attempt to convince her to return to the Intensive Care Unit. Despite the individual's initial resistance, Kellie and Natalie's rapport with the individual, their empathy, and professionalism won the individual over. The individual returned to the hospital and once there Kellie and Natalie sat with her for several hours to show support and ensure she was positive about her decision to return for care. Kellie and Natalie's swift and effective intervention likely saved this individual's life and is indicative of the care and compassion they offer everyone with whom they work.

CMH and the individuals we serve are extremely fortunate to have Kellie and Natalie on the CMH team. In recognition of their dedication to the individuals we serve and their superior teamwork, Kellie and Natalie have been named SCCCMH's January Team of the Month.

Great Job Team!