

**St. Clair CMH Contract Monitoring Aggregate Report
FY2025**

	All-Ways Care	Autism Systems	AVID ABA	BlueMind	Blue Water Dev. Housing	Community Enterprises	Creative Empowerment Opportunities	Goodwill Industries	IMPACT	Innovative Housing Dev. Corp.	Life Skills	Mercy Plus	New Oakland Family Centers*	Norserv*	Peak Autism Center	Piece by Piece Autism Therapy	Port of Hopes	Professional Counseling Center*	RSA	Touchstone	Average Score
I. Quality Improvement	100%	88%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			88%	88%	90%		88%	100%	97%
II. Information Systems & Data Management	100%	94%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%			94%	100%	100%		78%	100%	98%
III. Financial Management	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	100%		100%	100%	100%
IV. Corporate Compliance	67%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	83%		100%	100%	97%
V. Staff Training & Other Requirements	100%	91%	100%	100%	100%	100%	92%	100%	100%	100%	100%	83%	100%	100%	75%	67%	100%	100%	75%	92%	94%
VI. Recipient Rights	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
VII. Enrollee Rights	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	100%		100%	100%	100%
VIII. Credentialing & Privileging	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%
IX. Utilization Management		100%	100%	100%								100%	83%	100%	100%	100%		100%			98%
X. Physical Building	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	100%		100%	100%	100%
Totals	96%	97%	100%	100%	100%	100%	99%	100%	100%	100%	100%	98%	96%	100%	96%	96%	97%	100%	93%	99%	98%

Non-Primary Case Holders were reviewed via On-Site Visits - per policy, full Contract Monitoring Compliance Reviews are conducted every other year.

***Primary Case Holders were reviewed via Desk Audit.**

Sub-Delegated Functions Reviewed: Per contract requirement, annual review of Sub-Delegated Functions was conducted as follows:

Non-Primary Case Holders - Quality Improvement, Information Systems & Data Management, Fiscal Management, Corporate Compliance, Staff Training & Qualifications, Recipient Rights, Enrollee Rights, Credentialing & Privileging and Utilization Management.

***Primary Case Holders – Staff Training & Qualifications, Recipient Rights, Credentialing and Privileging, & Utilization Management**

If cell is blacked out it means that domain was not reviewed during this contract monitoring cycle.