

Rights Champion

NEWSLETTER

A publication of St. Clair County Community
Mental Health's Office of Recipient Rights



Newest Rights Champions

*Shelly
Tucker-Chapman*
Supervisor
Hopps/Liberty Group Homes
Innovative Housing

*Dayna
Landshoot*
Program Technician
Mayfield Group Home
Innovative Housing

Look inside for more information on our champions

2025

Year in review

The information below illustrates some of
the data the ORR collected for Fiscal Year 2025

Investigations:

344 Allegations Investigated
162 Substantiated
182 Not Substantiated

**Number of Individuals
Served by SCCCMH**
7086

Top 2 Code Allegations

Dignity and Respect
Services Suited to Condition

Training

The ORR provided training to
1786 employees/volunteers. The ORR
staff received a combined total of 128.25
hours of rights training.

TREATMENT BY SPIRITUAL MEANS

MDHHS Administrative Rule 330.7135



A provider shall permit a recipient to have access to treatment by spiritual means **upon the request** of the recipient, a guardian, if any, or a parent of a minor recipient.

A provider shall assure that the **opportunity** for contact with agencies providing treatment by spiritual means is provided in the same manner as recipients are permitted to see private mental health professionals.

Requests for printed, recorded, or visual material essential or related to treatment by spiritual means, and to a symbolic object of similar significance shall be honored and made available at the **recipient's expense.**



Treatment by spiritual means includes the right of recipients...to refuse medication or other treatment on spiritual grounds that **predate the current allegations of mental illness or disability**, but does not extend to circumstances where either of the following provisions applies:

- (a) A guardian or the provider has been empowered by a court to consent to or provide treatment and has done so.
- (b) A recipient poses harm to himself or herself or others and treatment is essential to prevent physical injury.



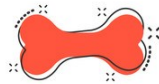
Shelly Tucker-Chapman



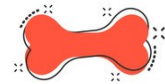
Supervisor for Hopps and Liberty Group Homes
Innovative Housing



“...Shelly went to the home on her day off and successfully encouraged [an] individual to seek treatment at the Emergency Room. She stayed with the individual to provide support and encouragement. Shelly has always been a strong advocate for the individuals she serves. She leads with compassion, empathy, determination, respect, and knowledge...”



What are your hobbies?



“My hobbies are many, but here is my favorite: Taking care of my dogs, floating in my pool, and playing Call of Duty!”

Why did you choose this line of work?

“I enjoy working with people.”

How long have you worked to provide support to our most vulnerable citizens?

“17 Years”

What is the most rewarding part of your job?

“Having a positive impact on the lives of others.”





Dayna Landschoot

Program Technician at Mayfield Group Home
Innovative Housing

"Dayna is amazing with all individuals. She is calm, caring, compassionate, and an amazing co-worker. Her dedication to everyone around her should be noticed."

Why did you choose this line of work?

"Following in my mom's footsteps to help individuals with developmental disabilities."

How long have you worked to provide support to our most vulnerable citizens?

"25 Years."

What is the most rewarding part of your job?

"Knowing I directly improve our residents' quality of life, comfort, and safety."



What are your hobbies?
"Reading, Crafting, Camping"



COMPLAINT RESOLUTION SYSTEM

Per SCCCMHA policy, employees/volunteers are required to report recipient rights complaints to the Office of Recipient Rights within 24-hours of any known or suspected recipient rights violations.

Please note: Complaints can always be filed anonymously.

How to File a Recipient Rights Complaint:

- 1) **Mail a completed Recipient Rights Complaint Form to:**
Office of Recipient Rights
3111 Electric Avenue
Port Huron, MI 48060
- 2) **Fax a completed Recipient Rights Complaint Form to:**
Attn: Office of Recipient Rights 810-966-3393
- 3) **Email at RecipientRights@scccmh.org or call the Office of Recipient Rights at:**
(810) 985-8900, or
- 4) **Visit the Office of Recipient Rights**
and report your complaint in-person (address in #1)

Contact the Office of Recipient Rights

If you have questions about Incident Reports, ORR Background Checks, Site Visits, or need assistance filing a complaint, please contact a staff member of the Office of Recipient Rights. We are here to support you!

- 📞 Sandy O'Neill, Director: (810) 966-3356
- 📞 Marissa George, Advisor: (810) 966-3547
- 📞 Tracy Duncan, Advisor: (810) 276-4423
- 📞 Jocelyn Henderson, Advisor: (810) 966-3516
- 📞 Cassandra Taylor, Advisor: (810) 966-3352
- 📞 Sandy Home, Technician: (810) 966-3710

SCCCMH Board of Directors

OFFICERS:

- Chairperson: Nancy Thomson
- Vice-Chairperson: Julie Jowett-Lee
- Secretary/Treasurer: Kyle Schieweck

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- Katherine Albrecht
- Dawn Davey
- Anthony Ferriell
- Rosella Mirabelli
- Ken Nicholl
- Martha Partipilo
- Edwin Priemer
- Jessica Totty
- Emily Vinckier-Pierce

SCCCMH Recipient Rights Advisory Committee

OFFICERS:

- Chairperson: Nancy Thomson
- Vice-Chairperson: Lori Ames

GENERAL MEMBERSHIP:

- Dawn Davey
- Paula Jowett
- Julie Jowett-Lee
- Rosella Mirabelli
- Jo Ann Wilton

SCCCMH Leadership Team

- Chief Executive Officer: Debra Johnson
- Chief Operating Officer: Telly Delor
- Chief Financial Officer: Danielle Hazlewood
- Chief Clinical Officer: Kathleen Gallagher
- Medical Director: Dr. Brandon Moore
- Children Division Director: Heidi Fogarty
- Adult Division Director: Kristen Thompson
- Adult Division Director: Jason Marocco
- Human Resources Director: Stephanie Shank
- I.T. & Security Director: Dann Hayes
- Support Services Director: Michelle Measel- Morris

