

Rights Champion

NEWSLETTER

A publication of St. Clair County Community
Mental Health's Office of Recipient Rights



Congratulations to the newest Rights Champions



Joslyn Blann

Joslyn AFC



Gregory Story

**River Bend I
IMPACT**



[Look inside for more information on our champions](#)

[Printable Poster on Page 2](#)

The Office of Recipient Rights is pleased to announce the addition of a new team member.



Please join us in welcoming **Cassandra Taylor**, who has accepted the position of **Full-Time Recipient Rights Advisor**. We are excited to have Cassandra join the team and look forward to the valuable contributions she will bring to our department.



Wishing everyone
a safe and happy
holiday season!



**St. Clair County
Community Mental Health**
Providing Opportunities for Health, Wellness, & Connection

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ACCESS RIGHTS

For persons receiving services in a residential setting

FREEDOM OF MOVEMENT

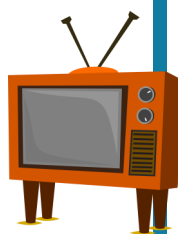
MHC Section 740, 742, 744

Freedom of movement is a right, not a privilege. This right cannot be limited or restricted more than is necessary to provide mental health services to residents to prevent them from injuring themselves or others, or to prevent substantial property damage.

ENTERTAINMENT/NEWS

MHC Section 704; Administrative Rule 7139

Residents have the right to watch television, have a newspaper provided, buy magazines, and books of their own choice.



RELIGION

MHC Section 704

Residents have the right to practice their religion or faith. Residents cannot be forced to go to a religious event if they do not want to, nor can they be required to listen to or watch religious programs on radio or TV.

TELEPHONE

MHC Section 726

Residents have the right to talk on the phone in private.



VISITORS

MHC Section 715, 726, 748;
Administrative Rule 7135

Residents have the right to see visitors of their choice.

PERSONAL PROPERTY



MHC Section 728;
Administrative Rule 7009

Residents have the right to:

- Wear their own clothes and keep their own things.
- Have a reasonable amount of space to store their personal belongings.
- Not have their belongings searched unless this is part of their plan of service or unless there is a good reason; to watch if their belongings are searched; and to have the reason for the search written in their record.

MAIL

MHC Section 726

Residents have the right to receive and send mail without anyone else opening or reading it.



LIMITATIONS: Any limitations to these rights must be approved by the BTPRC and written in a resident's IPOS.





Joslyn Blann

Joslyn AFC/CLS

**“Exceptional care and love
for her adult people
in her home.”**



What is the most rewarding part of your job?

**“Watching the individuals I support feel heard, valued, and respected.
When they gain confidence, try something new, or simply smile because
they feel safe, protected, supported and loved.”**

How long have you worked to provided support to our most vulnerable individuals?

“10.5 Years”



What are your hobbies outside of work?

**“Golf, travel, hiking, camping, cooking, baking, and spending
time with friends and family.”**





Gregory Story

River Bend I



“He really goes above and beyond for the residents at Riverbend, whether it be a simple conversation, watching TV, doing a puzzle, to even music and dancing to get the residents smiling and moving. Greg really takes the time and effort to make sure he spends a little extra time with each resident to just make sure their day/night has been made and he is ending his shift with all the residents there smiling.”

What is the most rewarding part of your job?

“Knowing that the care I provide makes a difference in the lives of the people we care for.”

What are your hobbies outside of work?

“Spending time with my wife and children.”

How long have you worked to provide support to our most vulnerable individuals?

“10+ Years”

COMPLAINT RESOLUTION SYSTEM

Per SCCCMHA policy, employees/volunteers are required to report recipient rights complaints to the Office of Recipient Rights within 24-hours of any known or suspected recipient rights violations. Please note: Complaints can always be filed anonymously.

How to File a Recipient Rights Complaint:

- 1) **Mail a completed Recipient Rights Complaint Form to:**
Office of Recipient Rights
3111 Electric Avenue
Port Huron, MI 48060
- 2) **Fax a completed Recipient Rights Complaint Form to:**
Attn: Office of Recipient Rights 810-966-3393
- 3) **Email at RecipientRights@scccmh.org or** call the Office of Recipient Rights at: (810) 985-8900, or
- 4) **Visit the Office of Recipient Rights** and report your complaint in-person (address in #1)

Contact the Office of Recipient Rights

If you have questions about Incident Reports, ORR Background Checks, Site Visits, or need assistance filing a complaint, please contact a staff member of the Office of Recipient Rights. We are here to support you!

- | | |
|-------------------------------|----------------|
| ① Sandy O'Neill, Director: | (810) 966-3356 |
| ① Marissa George, Advisor: | (810) 966-3547 |
| ① Tracy Duncan, Advisor: | (810) 276-4423 |
| ① Jocelyn Henderson, Advisor: | (810) 966-3516 |
| ① Sandy Home, Technician: | (810) 966-3710 |

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