

# Children's Crisis Residential Home RFP Q&A

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**1. What is meant by supervisory coverage?**

Per the Medicaid Provider Manual (MPM), the covered crisis residential services must be supervised on-site eight hours per day, Monday through Friday (and on call at all other times). *However, SCCCMH is requiring on-site supervisory coverage for both the day and afternoon shifts.*

**2. Would the individuals filling the “supervisory” shifts require a bachelor’s degree in a human services field?**

In order to provide supervisory oversight, one must be a mental health professional possessing at least a master’s degree in human services and one year of experience providing services to beneficiaries with serious emotional disturbance, or a bachelor’s degree in human services and at least two years of experience providing services to beneficiaries with serious emotional disturbance.

**3. Definition of nurse – LPN or RN required?**

An RN or LPN under appropriate supervision is required.

**4. Service Contract:**

**a. Page 2, item II, A - C of the sample contract states, “14 days for referrals”. The current referral process amendment dated 04/30/24 was updated to providers being required to accept referrals within 7 days. Is the 14 days indicated in the RFP packet correct, or is it going to be 7 days?**

The provider will be required to accept crisis placements within 24 hours, non-crisis within 72 hours.

**b. Page 5, item II, B states the administration costs are capped at 15%. This language was removed from the other residential contracts in 2022. Is this the correct language for this contract?**

This language will be removed. As stated in the RFP packet, the contract is just a sample and not the finalized version.

**5. What is the timeframe for opening this home if it is a home owned by SCCCMH?**

Our goal is to have the home in operation within the next 18 months, sooner if possible.

**6. Is locating a home, other than one to be owned/constructed by SCCCMH an option for this home? If so, what are the requirements for the structure/layout of the home?**

It is an option for the provider agency to own the home. A six-bedroom, one story home is required.

7. **Program Performance Indicator #2: The clinician will complete a level of functioning assessment as required...has a goal of 25% of the children served. Is this only a PPI for SCCCMH, or is the provider held to this 25%? If the provider is held to the 25%, what participation is required by the provider to assist with making sure this PPI is met?**

We are no longer required to complete the CAFAS (level of functioning) assessment as of 10/1/2024. MichiCANS will replace the CAFAS. A new PI will need to be developed and for this particular home. The PIs in the RFP were samples only and are subject to change.

8. **How many hours of Children’s Diagnostic & Treatment Specific Training will SCCCMH be offering per year?**

We do not guarantee a specific number of Children’s Diagnostic & Treatment Specific trainings each year. It will be up to the contract provider to ensure that their staff receive the required number of hours per year without solely relying upon CMH’s offered trainings.